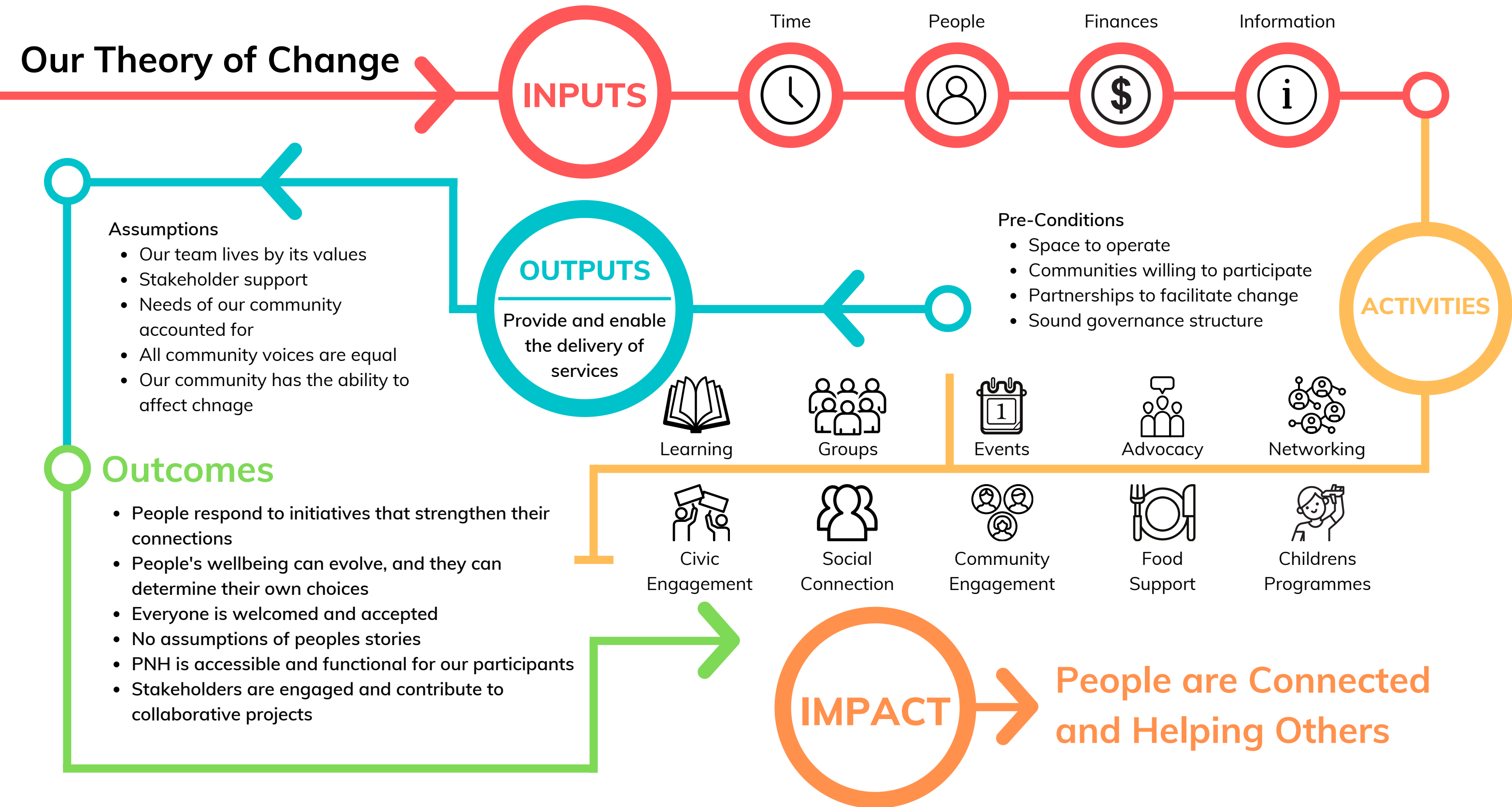




Strategic Planning

People Helping People

www.puketehouse.org.nz | contactus@pukete.org.nz | (07) 849 1115



MISSION

People Are Connected With
Their Community

PURPOSE

People Helping People

VALUES

Professionalism | Compassion |
Communication | Trust | Accountability

COMMITMENT

Use the Waikato Wellbeing Project
& UN SDG's to Guide Decisions

STRATEGIC PRIORITIES

Deliver Strength Based Initiatives to Enhance Potential



- Deliver sound programmes for children and youth - OSCAR Services
- Provide opportunities for social connection
- Facilitate and drive community development
- Continue to advocate for those we represent
- Provide opportunities for access to affordable food

Operate a "House" that is Welcoming & Open to All, Non-Judgemental



- Workforce development for community focused staff & volunteers
- Support other social service providers in the "House"
- Raise awareness of our services
- Develop technology processes that enable engagement

Maintain and Manage Financial Independence



- Operate to a sound budget
- Maintain a finance policy to include a reserve of 6 months operating costs
- Develop a funding plan to investigate from the 7 income streams
- Investigate avenues for effective enterprise

Engage Stakeholders in Collaborative Projects for Maximum Community Gain



- Facilitate region wide community house network
- Foster open-minded conversations & offer leadership
- Host a "Freestore" in partnership with Kaivolution
- Co-ordinate the distribution of homely resources

Investigate & Develop Plans for Acquiring a Fit For Purpose Facility



- Draft a feasibility study
- Undertake community consultation
- Engage with City Council
- Engage with funders
- Architectural designs completed
- Construction Begins

OUR IMPACT: People Are Connected & Helping Others

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PROFESSIONALISM

Integrity, Respect & Commitment



We always act professionally, taking pride in our work and conduct. We are committed to placing community at the centre of our thinking. We respect everyone and act honestly at all times.

COMPASSION

Observe, Listen, Understand & Help



We are all human. Everyone we work with experiences the same emotions. Our compassion is what allows us to understand where we are needed and what we can do to help. We show passion for what we do.

COMMUNICATION

Open & Helpful Communication



We communicate openly and effectively with all members of our community. We encourage everyone to work together. We inspire to motivate others to make great things happen. We do what we say we will.

TRUST

To Trust & Be Trusted



We are trusted by our community to perform the duties of our job. We trust that our organisation has the best interest of our community in mind when making decisions. This is a safe environment for all.

ACCOUNTABILITY

Honour our Commitments



We do not take our commitments lightly. We will do everything in our power to meet expectations. We own up to and learn from our mistakes. We take pride in our organisation.

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